Ukraine Rapid Response Fund

The Ukraine Rapid Response Fund (URRF) program was created to address immediate needs and enhance the resilience of Ukraine’s government, civil society, and civilian population amidst Russia’s full-scale invasion. The program started its work on March 16, 2022, and is implemented with support from the U.S. Department of State.

OBJECTIVES

1. Rapid response to the needs of civil population, civil society, and government of Ukraine to mitigate the consequences of hostilities and increase resilience.

IREX provides support to the central and local government institutions, emergency response services, and NGOs to satisfy the immediate needs of the civil population, created by war. For example, URRF equips IDP shelters with essential equipment; conducts trainings on the basics of security in times of war for children and adults; provides psychological assistance to veterans, their family members, and IDPs; and promotes access to information for people with disabilities (PWD).

2. Enabling coordination between government, civil society, and external supporters for a more effective response to the challenges of war.

IREX intends to support the activities of advisory boards and working groups, composed of government and civil society representatives, for the purposes of identifying priority needs and coordinating responses to them.

3. Provision of safe, secure, and effective communication to mitigate the risks and consequences of work in conditions with unstable connection and a lack of Internet coverage.

IREX gives dynamic assessments of safe communication requirements, provides secure connection between key stakeholders, supplies necessary technical equipment, supports the activities of Ukraine’s journalists, and conducts trainings on the basics of digital security.


The program establishes partnerships with media outlets to disseminate conflict-related guidance and information. Additionally, URRF helps local partners to end information blackout in frontline territories.

This report is made possible by the support of the U.S. Department of State. The contents do not necessarily reflect the views of the U.S. Department of State.
Partnerships established with government institutions: 19

NGOs supported: 24

Metric tons of non-consumable goods delivered to eight oblasts: 225

Participants and beneficiaries of provided trainings, psychological assistance, personal protective equipment, or technical assistance: 15,000

People reached by informational products, campaigns, or critical assistance: 8,000,000+
SUPPORTING UKRAINE'S GOVERNMENT
To ensure safe and secure communication for critical non-military government infrastructure, the URRF program procured 30 Starlink terminals for eight government Ministries.

“The Ministry of Veteran Affairs has acted as a recipient of assistance to Ukraine to establish uninterrupted communication. Thanks to the support of the U.S. Department of State, the Ministry of Foreign Affairs of Ukraine and the entire Government, we have received thirty Starlink systems that will ensure the activities of government agencies. We have made this initiative for the entire Government, so we are happy to transfer the systems so that your ministries have a stable connection, and we can communicate within our institutions and with the world in general.”

— Yulia Laputina, Minister of Veterans Affairs of Ukraine

“The remote educational process has started in 14 Ukrainian oblasts. Its sustainability will be ensured by Starlink systems. The infrastructure of the Ministry of Education is critical, because the functioning of the entire education system in the country depends on it, which must work even during war.”

— Andriy Vitrenko, First Deputy Minister of Education and Science
In partnership with the Ukraine Veteran Foundation and Ministry of Veteran Affairs, URRF established a national 24/7 Hot Line that provides qualified crisis support to veterans and their relatives, as well as family members of fallen defenders, captives, and missing persons.

300
Consultations conducted by Hot Line psychologists every week (average)

“I like the support your Hotline provides and how it relieved my condition. Thank you and I am looking forward to the support group!”
— Anonymous Hot Line Caller

9,000
Total consultations provided during project implementation

“I did not know what to expect and I was not sure that this conversation would happen at all, but now I understand that I feel much better. I really needed this voice from the outside. Thank you so much!”
— Anonymous Wife of a Fallen Defender
During the war, hundreds of thousands of people remained in the temporarily occupied territories. They were forced to live without basic amenities and in a total information vacuum. As soon as Ukraine de-occupied more than 400 cities and villages in Kharkiv oblast, there was a need to inform the citizens of the de-occupied territories not only about the situation in Ukraine and the rest of the world, but also about their rights and opportunities to receive humanitarian, financial, psychological, and other assistance. In partnership with the Ministry of Culture and Information Policy (MinCIP), URRF printed 80,000 copies of the special issue of the local newspaper Slobidskyi Kray, which has been published in Kharkiv oblast since 1917.

“The Ministry first and foremost decided to print newspapers, as the majority of locations [across Kharkiv oblast] were cut off from electricity supplies.”

— Hanna Krasnostup, Acting Director of the MinCIP Directorate for Information Policy and Information Security

Later, in partnership with MinCIP, 45,000 copies of the informational leaflet “Ukraine is Here” were delivered to the de-occupied regions of Donetsk, Kharkiv, and Kherson oblasts. The leaflets contain basic information about opportunities to receive financial or humanitarian assistance, pension payments, the evacuation process, opportunities to search for missing persons, and rules for mine security. In total the printed materials reached more than 250,000 people.

250,000
People reached by information materials

“The newspaper Slobidskyi Kray, which was published with URRF support, is an excellent example of the newspapers’ effectiveness for disseminating socially important Information. The newspaper was distributed in de-occupied communities and contained a list of critically important information for residents. Furthermore, Slobidskyi Kray played an important role in the informational reintegration of the population and helped establish effective support for the population by disseminating information about humanitarian aid centers, working bank offices, and post offices.”

— Taras Shevchenko, Deputy Minister of Culture and Information Policy of Ukraine for European Integration
HELPING THOSE WHO SAVE LIVES
These pictures show SES workers using equipment provided by
URRF to handle the consequences of a Russian attack in
October 2022 on a civilian high-rise in Zaporizhzhia.

HELPING THOSE WHO SAVE LIVES

State Emergency Service of Ukraine

107 metal detectors and 11 underwater metal detectors for SES
brigades in six oblasts

“Removing hazardous materials is the first and most important
priority for SES when a territory is de-occupied. Metal detectors,
especially underwater ones, are highly needed. They all save lives.”

— Nazar Boryshkevych, Head of the Emergency Situations Prevention Planning
Department of the State Emergency Service of Ukraine

During the full-scale invasion, the employees of the State
Emergency Service of Ukraine (SES) are the first to arrive at attack
sites. They extinguish fires, handle the consequences of
explosions, rescue people from the rubble, and remove remaining
explosive ordinance.

“The main task of rescuers at the place of a strike is to find and save
people, unblock them from under the rubble, and evacuate them to a
safe place. Concrete cutters are among the necessary tools — the
emergency responders received them from URRF.”

— Dmytro Fedotov, Chief of Emergency and Rescue Operations in Zaporizhzhia

$800,000+
Total value of equipment and trainings supplied by
URRF to SES workers in 14 oblasts.
187 SES and Ministry of Veteran Affairs employees in 17 oblasts received practical knowledge on how to use drones by successfully completing trainings.

In partnership with the Charity Foundation “Razom Dlia Ukrayiny”, URRF is conducting a Cisco Networking Academy, a certified course composed of a series of trainings on system administration and network technologies for SES staff members throughout Ukraine. The training will equip at least 40 SES staff with working knowledge of foundational network security, IP addressing schemes, performance of basic configurations for routers and switches, and troubleshooting network connectivity using security best practices.

Furthermore, five SES workers attended a training of trainers that helped them teach another 100 of their colleagues about drone operation. More details about SES’ work during the war can be found via the link.

"SES is modernizing its work as a result of the invasion. This assistance [procured drones] is extremely important for us. We use them for humanitarian corridors, surveying mined areas (when we can act without physically involving rescuers), as well as monitoring fires."

— Roman Prymush, Deputy Head of The State Emergency Service of Ukraine
HELPING THOSE WHO SAVE LIVES

Medical Workers and Chemical Safety

The NGO Association of Psychological Counseling and Trauma Therapy (APKT) implemented a project with URRF support to prepare Ukrainian civilians and medical workers for potential chemical attacks. During the project, 680 medical workers in 11 regions of Ukraine received:

- 260 First Aid Kits
- 176 Gas Masks
- 120 Chemical Protection Suits
- 42 Sets of Personal Protective Equipment
- 40 Rescue Medic First Aid Bags

“In times of war, personal protective equipment is very necessary. The center currently employs 3,321 people. Therefore, the received gas masks can already protect the lives of our employees.”

— Radii Shevchenko, Head of the Dnipropetrovsk Center for Emergency Medical Aid and Disaster Medicine
Helping Those Who Save Lives

The NGO APKT created a chat bot for civilians which can provide answers to questions about chemical safety, components of chemical attacks, symptoms of poisoning, available antidotes, and advice for dealing with the worst effects of chemical attacks. The Ministry of Health and the Ministry of Digital Transformation both recommended the chat bot.

44,000

People have used the chat bot to get answers about chemical safety.

The medical workers and institutions who received aid from URRF provide medical assistance to more than 7,000 people every day. The online publication Rubryka, another URRF subgrantee, published an article on chemical attacks for its audience, including information on how to protect yourself in case of a chemical attack, whether doctors have antidotes for poisonous chemicals, and what civilians should do in the event of a chemical attack.

"Thank you for the full-face masks complete with two filters to protect our workers in case of chemical attacks. We are a frontline zone, so this kind of protection is incredibly important for us!"

— Oksana Komarchuk, the head nurse at the Mykolaiv Regional Center for Emergency Medical Aid and Disaster Medicine

A part of the project was dedicated to preparing employees at medical institutions and the civil population for potential chemical attacks.

The APKT project team conducted 10 lectures on first aid for chemical attack victims and how to organize work at a hospital in the event of a chemical attack. Furthermore, 3,320 leaflets on chemical safety and actions that can save lives were distributed to 12 medical institutions in 11 oblasts.
HELPING MEDIA ADAPT TO WARTIME CONDITIONS
HELPING MEDIA ADAPT TO WARTIME CONDITIONS

Critical Equipment and Protection

Journalists in eight oblasts received cameras, cell phones, laptops, microphones, personal protective equipment (helmets and ballistic armor), power banks, SIM cards, and Wi-Fi routers.

“We use ballistic vests and helmets every time we go out, because our region is a target for self-propelled guns, Grads, mortars, and even snipers. The cell phones are also very valuable, because in communities close to the border, communication is very poor: often even Russian roaming is turned on, so modern smartphones do not catch the signal very well. Fortunately, we have not had cases when ballistic vests were needed to save our lives. But there are often situations when we are working, and artillery is active in the area.”

— Andriy Kramchenkov, correspondent with Suspilne Sumy

In cooperation with the NGO Internews Ukraine, URRF provided journalists with technical equipment, personal protective equipment, and communication devices, as well as trainings on digital security, wartime reporting, and mental health to help them adjust to the new operating environment.
HELPING MEDIA ADAPT TO WARTIME CONDITIONS

Knowledge for Journalists

More than 500 journalists and media representatives participated in nine trainings:

- **Working During a War**
  Documenting war crimes and information warfare

- **Digital and Informational Security**
  Including individual consultations and installing anti-DDOS equipment for 30 media outlets

- **Psychological Resilience**
  Three professional consultations for 20 journalists

A manual on mental health safety for journalists in times of war

**Telling Stories of Ukrainians**

NGO Internews Ukraine supported the work of 32 media platforms in 16 regions of Ukraine. They published 122 media materials on how Ukrainians survive, unite, work, and help each other during the war and occupation.
Supporting Vulnerable Population Groups
All Ukrainian NGO Coalition for Persons with Intellectual Disabilities

With URRF support, the NGO Coalition for Persons with Intellectual Disabilities created a project to provide accessible information on the war, security, and post-war recovery in an easy-to-read (ETR) format for Ukrainians with intellectual disabilities and their families. During the project, the NGO created and published:

- 25 ETR newsletters
- 20 ETR thematic leaflets and instructions
- Information products for 118 NGOs that reached 14,000 people with intellectual disabilities and their families
- Information products on Facebook that reached 90,000 people
- 982 responses from 24 consultants in 18 oblasts to information requests

100,000+ People Reached

“The families of people with disabilities need a variety of types of information, from the simple, like how to support friends during war or how to organize your day, to the complex, like how to evacuate abroad or search for accommodations, what documents you need, and what status you should choose. Thanks to the instruction “The Work of Medical Institutions And Access To Health Care”, Anya was able to make an appointment with a doctor and receive free medications. Vova likes to walk around the city, so the leaflets “Safe Behavior During the War” and “How to Behave with Unknown People” were especially useful for him. Hrysha learned not to be nervous during the air raid siren from the leaflet “How to Stay Calm During the War.”

— Success Story from Charity Foundation Djerela, an NGO Working with Persons with Disabilities
With URRF support, the NGO Parostok developed online and offline study materials to help with capacity building for NGOs that work with persons with disabilities. One of the products that the project team worked on was the free online course "Ways for the Public Sector to Respond to Social and Humanitarian Crises" that 83 representatives of 46 NGOs from 21 oblasts completed successfully. The course aims to support NGOs to work in difficult circumstances, raise funds, and work effectively with their team and volunteers during the war. Additionally, 71 participants received mentoring support during the course.

Additionally, the NGO Parostok developed the “Guide for Improving the Psycho-emotional State of Disability NGOs during the War”, which was distributed among 350 representatives of 233 NGOs, and the "Guide to Continuation of the Work of Representatives of NGOs for Persons with Disabilities During the War", which was sent to 97 representatives of 40 NGOs that work with persons with disabilities.
PROVIDING CRITICAL KNOWLEDGE AND SUPPORT TO THE CIVILIAN POPULATION
Providing Critical Knowledge and Support to the Civilian Population

First Female Veteran Space “ReHub”

With URRF support, the NGO ReHub implemented a project that improves the personal safety of civilians, solves urgent household problems for IDPs, and increases civilians’ level of psychological resilience to the challenges of the armed conflict. During the project, the project team in Lviv:

- Conducted seven trainings on information security and resilience for 120 people
- Conducted 13 trainings on Personal Safety during the war for 204 people
- Held 10 group psychological sessions for 159 people
- Held 212 individual consultations for 135 people
- Procured and delivered 10 washing machines to six IDP shelters in Lviv oblast for more than 473 beneficiaries

“...You realize you are not alone, there are many like-minded people in a similar situation. Being in a community where you are understood and accepted is very important to me right now...”

— Oksana, IDP participant of a psychological group counseling session

1,000+ People Reached
NGO Source of Public Initiatives

When Russia’s full-scale invasion of Ukraine started in February 2022, Tupychiv hromada, a community 40 km from the border in Chernihiv oblast, was quickly cut off from the rest of Ukraine and lost access to necessary medical services. To address this problem, URRF issued a subgrant to the NGO Source of Public Initiatives to provide equipment, first aid trainings, and information to the community in order to prepare them for offering immediate medical assistance to their fellow citizens.

This project started with a series of five first-aid trainings for 170 Tupychiv residents, including doctors, firefighters, government representatives, social workers, teachers, and other citizens. The NGO further disseminated the information from the trainings through 400 leaflets on first aid provision during martial law. 18 of the training participants were organized into six rapid response groups, creating a system for providing effective first aid to Tupychiv residents until ambulances and other medical services arrive. Source of Public Initiatives also procured 12 first aid kits, 28 tourniquets, and three specialized firefighting suits for Tupychiv community, which were split between the rapid response groups and the local volunteer fire brigade.

“Personally, for me the project was very useful... We have always had a problem of how to stop bleeding, and I personally did not know how to make tamponade during the bleeding and the fact that it could be done with anything. The purchase of suits for our brigade was another pleasant surprise. They are very practical and comfortable. It is great that they are waterproof, windproof and can be transformed from a winter version to a summer one. We are all grateful to the NGO for their work for the community.”

— Volodymyr Parubets, Tupychiv Territorial Community Volunteer Fire Brigade Member

“Such trainings should be obligatory for all residents, they significantly reduce the number of deaths from losing blood and help doctors save more lives. I am enormously grateful to the Ukraine Rapid Response Fund.”

— Larysa Shovkova, Head of the Tupychiv Village Council
With URRF support, Charity Foundation Social Assistance Service created a project to provide complex psychological assistance to children and their families who reside in Kharkiv oblast and suffered from Russian aggression during 2022. Project psychologists conducted seven art therapy groups for 111 people (including 43 children) and provided 119 individual therapeutic consultations.

Project beneficiaries could learn about getting assistance from both the Charity Foundation’s official social media pages and 1,500 informational leaflets about the project that were distributed.
The conference revealed opportunities for discussing the role of all members of the educational process in providing psychological comfort to children in times of war. The participants shared their experience and decided on a plan for further meetings.”

— Artur Khorishko, Chief Specialist of the Department of Interaction with Local Self-Government Bodies, Monitoring, and Unscheduled Control of Educational Management Institutions of the State Education Quality Service of Ukraine in Kyiv oblast

NGO Regional Development Office

The NGO Regional Development Office, with support from URRF, implements the project “Stolen Spring” that encourages creating an inclusive environment to deal with post-traumatic stress disorder (PTSD) among the IDP children that reside in Kirovohrad, Kyiv, Mykolaiv, Odesa, and Vinnytsia oblasts.

During project implementation, the team conducted an online intersectoral conference titled “Psychological Health Of The Child In The Conditions Of War: Challenges And Support.” Among the 356 participants were heads and deputy heads of educational institutions, social pedagogues, practical psychologists, and pedagogical workers at general secondary education institutions.

- Intersectoral Conference
- Online Trainings for Educators, Parents, and Teenagers
- 25 Online Sessions
- Inclusive Informational Leaflets
In total, the lessons reached more than 28,000 views on YouTube, while the promotional campaign reached more than 275,000 people on social media. In addition, the project team was able to conduct in-person presentations of the products for 330 students, 63 teachers, and 23 librarians at 12 educational institutions in Ternopil oblasts.

With URRF support, the NGO Driving Motive, as a part of their project “Knowledge During the War,” created five lessons and methodological developments on the topics of “National Security”, “Psychological Safety”, “Personal Safety”, “Information Security”, and “Mine Security”. The lessons and methodological developments were created for free usage and distributed to educators and parents with the purpose of raising awareness of basic safety rules among students.

At the Information Security training, Matvii, a student, learned useful information about psychological operations, safe behavior online, and informational hygiene.

“The next day I gladly read Matvii’s post in Instagram stories about informational safety, that it is very important for the youth during the war. Later, Matvii decided to delete his social accounts and decided not to interact on social media. I am very grateful to the authors of the project “Knowledge During the War” because these lessons gave me an opportunity to communicate with my son on a very important topic - his safety.”

— Viktoriia, Matvii’s Mother
PO “Chuhuiv Human Rights Protection Group” conducted a poll among IDPs in Kharkiv city and 10 communities of Kharkiv oblast to determine their most urgent needs. The results of the poll showed that key needs included getting access to humanitarian aid, finding accommodation, and receiving IDP status.

The project team organized a hotline that provides free legal consultations for IDPs. During three months of project implementation, project lawyers conducted more than 1,600 consultations for IDPs.

Considering the IDP requests, the project team released 20 digests on relevant themes like loss of documents, receipt of birth certificates, establishment of the death of a loved one, damaged property and receipt of compensation. The informational digests reached more than 50,000 people and are available on the NGO's Facebook page.

“Thank you for your work! It is very difficult to search and analyze large amounts of data while avoiding fraud or sharing personal information with people that don’t need it.”

— Karina, IDP from Korobochkine village, unemployed mother of two children
DEVELOPING MEDIA PRODUCTS
During the first weeks of the full-scale invasion, the NGO Virmenska-35 began recording episodes for their “Plans for Tomorrow” program. After Ukraine wins the war, it will need to make decisions about the future of Ukraine’s society, identity, and government. “Plans for Tomorrow” is designed to lay the groundwork for these decisions by hosting discussions with Ukrainian experts and students from fields including education, science, architecture, economics, geopolitics, and human rights protection.

Each week, two guests meet in either a bomb shelter or at America House Lviv with hosts Volodymyr Byehlov, America House Lviv Director, and Iryna Starovoit, culturologist and Ukrainian Catholic University lecturer, to discuss their common vision of a new Ukraine emerging from the war.

30 Episodes

200,000+ Views and Listens

on YouTube, SoundCloud, Apple podcast, Google podcast, Megogo, and Spotify
The NGO Institute of Successful City implements a project with URRF support on the online website Rubryka that aims to strengthen civil society and popularize active citizen participation in Ukraine's recovery.
CRITICAL ASSISTANCE FOR UKRAINE’S CIVILIAN POPULATION
CRITICAL ASSISTANCE FOR UKRAINE’S CIVILIAN POPULATION

One of the largest components of URRF’s work is the procurement and delivery of non-consumable items, such as generators, refrigerators, heaters, wheelchairs, and other critical assistance. During one year of project implementation, URRF in cooperation with local military regional administrations and NGOs provided critical assistance to IDP shelters, Invincibility Points, government and civil society institutions, psychoneurological boarding schools, geriatric boarding schools, and hospitals in eight oblasts (Chernihiv, Dnipropetrovsk, Kharkiv, Mykolaiv, Odesa, Sumy, Vinnytsia, and Zaporizhzhia). The delivered items can be divided into three categories: household items, electricity items, and first aid products.

“The population of the city is forced to live in basements and bomb shelters. Women with children, elderly people and disabled people are forced to sleep on wet floors, without light and heat. Thanks to your help in the form of folding beds, IDPs and residents of Nikopol are comfortably accommodated in bomb shelters.”

— Viktoria Hrybovska, Director of the Nikopol Cultural Center, Dnipropetrovsk oblast

“This help is very needed now: wheelchairs, sleeping cots, and especially wood-burning stoves. Nowadays, we often don’t have electricity, and we need something to cook food on, as well as something for heating. Sleeping bags are necessary for those who come to the rehabilitation center to keep warm, because there is no way for the boiler to work without power.”

— Yaroslav, Deputy Head of Rehabilitation Centre “Integration”, Chernihiv oblast

“It happened that there was no light at home for a long time, and the phone was completely discharged. I turned to the Invincibility Point. Everything is well arranged here, there is even a place to sleep, mattresses, warm blankets, bed linen and much more. We would like to thank everyone who takes care of people, provides necessary items and creates conditions.”

— Vira Vashchenko, elderly woman from Trostyanets, Sumy oblast

More information about the deliveries to Chernihiv can be found via the link
CRITICAL ASSISTANCE FOR UKRAINE'S CIVILIAN POPULATION

36,950 Beneficiaries
17,943 Critical Aid Items
225 Tons of Supplies Delivered
EMPOWERING LOCAL NGOS THROUGH SUBGRANTS

Providing Light and Warmth to Communities

NGO Social and Rehabilitation Association of Disabled Persons and Persons with Special Needs “Dana-Center”

With URRF support, the NGO Dana-Center procured and delivered 16 5kW generators and five 16kW generators to communal, medical, administrative institutions and enterprises that serve 227,000 people in Chernihiv, Kyiv, and Sumy oblasts.

227,000 Beneficiaries
21 Generators

“Sure, the hospital had a generator, but jokes aside, it was manufactured in 1930. It was old, but it worked somehow. From the moment we received the generator (from URRF), we could stop worrying because the diesel generator provides an autonomous power supply for the facility. The generator covers the most essential needs of the Koryukivka Central District Hospital, namely intensive care, an operating room, an infectious disease department, and nutrition for hospitalized patients. This, in turn, means that the generator supplies the most important medical units of the hospital, which means 170-200 saved human lives every day.”

— Serhiy Pivovarov, Acting Director of the Koryukivka Central District Hospital
EMPOWERING LOCAL NGOs THROUGH SUBGRANTS

Providing Light and Warmth to Communities

NGO Kharkiv Suburb Development Center

With URRF support, the NGO Kharkiv Suburb Development Center provided eight communities in Kharkiv oblast, some of which had been occupied for 6-9 months, with alternative means of electricity supply. To help people who were left without electricity, water or gas, the project team procured and delivered the items below to 36 institutions, including Invincibility Points, medical and educational institutions, and humanitarian assistance centers. The provided help is used by more than 12,500 residents, including 862 IDPs and 670 PWD.

35 Mobile Charging Stations

35 Diesel Generators

140 Gas Cylinders with Burners
THANK YOU TO OUR PARTNERS

Government partners

Local organizations
ABOUT IREX

The International Research and Exchange Board (IREX) is an independent nonprofit organization dedicated to building a more just, prosperous, and inclusive world by empowering youth, cultivating leaders, strengthening institutions, and extending access to quality education and information. Founded in 1968, IREX has experience implementing programs and providing consulting expertise in more than 100 countries.

IREX’s reach in Ukraine

1,400
Built trust with more than 1,400 communities in Ukraine

400
Collaborated with 400 national and community-level civil society organizations in Ukraine

500
Engaged nearly 500 local partners in Ukraine

The 17 programs IREX has implemented in Ukraine cover the following topics:

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<td>Modernized 3,500+ libraries</td>
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<td>Supported Ukraine’s decentralization reform</td>
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The “Ukraine Rapid Response Fund” program is implemented by IREX with the support of the U.S. Department of State.

Please do not hesitate to share your feedback about URRF via:

Facebook
Online form
vidhuk.urrf@irex.org

The URRF team will process the feedback without disclosing the information received to any third party and certainly will let you know the outcome.