



IREX SERVICES IN UKRAINE:

Operational, Compliance and Local Delivery Services at Scale

For more than 30 years, IREX has helped companies, donors, local institutions, and other partners operate effectively in Ukraine. With thousands of trusted relationships across the country and field-tested systems for compliance, coordination, and delivery, IREX helps clients reduce risk and keep work moving in complex operating conditions.

Why Clients Choose IREX in Ukraine



Proven delivery in complex environments at scale:

IREX brings disciplined execution, accountable systems, and reliable follow-through to complex work in Ukraine, including multi-year portfolios of up to \$60M. Our teams have delivered under wartime conditions, including the first 30 Starlink terminals for national government agencies, 19 construction projects, support to 920 small businesses, and education services to every fifth school, reaching more than 3,000 schools.



Trusted local networks and coordination:

Our teams work directly with government, private sector, civil society, and community partners to provide responsive support where clients need it. In March 2022, IREX mobilized its CSO and library network to provide services in 54 locations, reaching more than 61,000 war-affected people.



Operational rigor that protects client investments:

IREX applies compliance, reporting, and quality control systems that reduce risk and strengthen accountability. For the past three years, IREX has received clean audits across activities, including construction, distribution of multi-million-dollar IT equipment and humanitarian aid, and procurement of goods and services for government agencies.

What IREX Offers

IREX tailors service delivery to client priorities, operating conditions, and the level of support needed. Clients can engage IREX for a targeted function, an integrated package of operational support, or full-spectrum delivery management. Services can be combined or scaled based on client needs.

Core Service Areas



Operational management and delivery oversight:

Planning, coordination, reporting, field follow-through, and partner oversight that help clients move from design to delivery.



Grant, subcontract, and partner or vendor management:

Structured systems for compliant subgranting, procurement, vendor oversight, and on-time resource delivery.



Compliance, risk management, MEL and quality assurance:

Due diligence, controls, documentation, data dashboards, client feedback loops, reporting tools, and performance tracking.



Strategic communications and public outreach:

Messaging campaigns, ads, events, and visibility products, and audience engagement tailored to client goals.



Partner systems, training, and performance improvement:

Coaching, mentoring, technical assistance, practical tools, curricula, workshops, and follow up support that help local actors manage funding, services, finances, teams, and operations.

IREX in Action



Expanded access to education under wartime conditions:

Delivered and distributed over 7,000 HP-donated laptops by managing international shipping, customs clearance, eligibility verification, partner coordination, remote delivery, and user metrics reporting. Partnered with the Ministry of Education to reform curriculum, develop more than 400 lessons, train 7,000 educators, and support policy changes, system uptake, and state certification.



Ensured fair and transparent transactions for Ukraine's public sector:

Managed \$7M in textbook procurement for the Ministry of Education, including contracting 13 printing houses and coordinating delivery to school systems in all oblasts. IREX also designed and deployed the Digital E-Registry and related services for the Ministry of Veteran Affairs, aligned with data security protocols; the services are fully operational and used by more than 50% of current veterans and more than 2,000 veteran service providers.



Helped local service providers deliver reliably:

Strengthened the systems local organizations need to manage funding, volunteers, construction, social services, compliance, and international partnerships. This included re-granting systems for Youth Platform; training Build Ukraine Together to manage 2,000 volunteers and meet international health and safety standards; supporting SpivDiia's transition into a government-certified social services provider assisting 1.7 million people annually; helping Music Export build fair contracting systems for European and U.S. markets; strengthening financial reporting, compliance, and cost-sharing systems for 17 organizations; and helping six Ukrainian construction companies meet EU and U.S. requirements for accessibility, safety, financial accountability, and responsible materials management.



Designed and delivered public information campaigns at scale:

Developed and managed campaigns on decentralization reform, patrol police, public media literacy, recovery and reconstruction career pathways (5M reach), veteran service awareness (38M reach), and IDP support (18M reach).

Why This Matters in Ukraine

- **Speed matters:** Services in conflict settings require fast, disciplined execution.
- **Oversight matters:** Organizations need strong accountability as operations scale.
- **Local delivery matters:** Reliable delivery depends on partners, systems, and relationships that can operate effectively across Ukraine.
- **Expertise matters:** Strong local expertise helps clients move quickly, manage risk, and deliver through trusted systems.
- **Trust matters:** Durable results depend on relationships built over years with government, civil society, private sector, and community partners across Ukraine.

IREX helps clients deliver in Ukraine with speed, accountability, and confidence.