

### KEY ISSUES AND OBJECTIVES

- Build capacity and redouble the effectiveness of local civil society organizations
- Provide tools for the development of viable community-oriented networks

### OVERVIEW

- Free services in 40 cities throughout Eurasia, nearly all hosted by local partners
- Every year 700,000 visits are logged at IATP centers
- Every year 50,000 users are trained in IT skills
- Host of 8,000 local-language websites



### IATP in Ukraine

IATP began operating in Ukraine in 1998. At present, there are 6 IATP centers and 19 Independent Internet Centers (former IATP centers no longer funded by USAID) operating throughout the country, which employ over 40 professionals, trainers, and volunteers to train, assist users access the Web, and organize various development and public information events. Through April 2007 - May 2008, 34,350 residents of Ukraine visited IATP centers 80,150 times, and 7451 people attended training courses. IATP's server in Ukraine hosts 3,656 non-commercial websites.

### IREX and ICT4D in Eurasia

Initially launched in 1995, IATP now operates in 8 countries in Western Eurasia, the Caucasus, and Central Asia. The program strengthens NGOs, media outlets, government institutions, political parties, universities, schools, libraries and other community stakeholders.

IATP is one of several IREX programs that use cutting-edge technologies to provide technical assistance and resources for local citizen and organization-based initiatives.

IREX is an international nonprofit organization which delivers cross-cutting programs to strengthen civil society, education, and media independence in more than 50 countries.

### TOOLS FOR CIVIL SOCIETY DEVELOPMENT

From the American people, IATP provides civil society organizations (CSOs) and community leaders with five essential tools that are otherwise largely inaccessible in the region. The resulting assistance and collaboration redoubles the effectiveness of local civil society initiatives, expanding their reach on local, national, and regional levels.

- **Internet Access** –Free computer and Internet access available at IATP centers helps bridge the digital divide and provides new sources of information and knowledge.
- **Technical Training** – A cache of over a dozen training modules, including computer basics, Web design, Internet research, blogging, and wiki creation can be tailored to meet the institutional needs of organizations and professionals attending courses.
- **Web Content Development** –CSOs and individuals create websites and resources after completing IATP courses. New Web resources increase local-language content, making the Internet more accessible and useful within each of the countries.
- **Online Forums** –Stakeholders, experts, and decision makers unite online in virtual exchanges of ideas that bridge the technology gap between regions and capital cities, and formerly integrated countries.
- **Community Events** – Citizens utilize the centers as neutral meeting places to organize their initiatives and use IATP-provided technology and expertise to strengthen their projects.

## **IATP Administration**

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## **IATP Centers in Ukraine**

City: Dnipropetrovsk  
Partner Organization: Dnipropetrovsk Central City Library  
Address: 23 Lenina Str.  
Telephone: (056) 788 84 71  
Contact Person: Yuriy Seliverstov  
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Address: 26 Lenina Str.  
Telephone: (0692) 54 07 01  
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City: Ternopil  
Partner Organization: Ternopil Library for Children  
Address: 17 Kopernika Str.  
Telephone: (0352) 43 50 50  
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City: Vinnytsia  
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Partner Organization: Zaporizhyya Regional Scientific Library  
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E-mail: [anesch@iatp.org.ua](mailto:anesch@iatp.org.ua)

City: Zhytomyr  
Partner Organization: Zhytomyr Center of Children's and Youth's Creativity  
Address: 10 Maidan Rad  
Telephone: (0412) 42 06 41  
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## **Independent Internet Centers (IICs)**

1. Cherkasy, Regional Library for Children
2. Chernihiv, City Central Library
3. Chernivtsi, Youth of Bukovyna
4. Donetsk, Regional Scientific Library
5. Ivano-Frankivsk, Regional Library for Children
6. Kharkiv, National Technical University "KhPI"
7. Khmelnytsky, Regional Library for Youth
8. Kirovohrad, Regional Scientific Library
9. Kryvyi Rih, City Library
10. Kyiv, State Library for Youth
11. Luhansk, Regional Library for Youth
12. Lutsk, Regional Library for Youth
13. Lviv, Institute of Political Technologies
14. Mykolaiv, Scientific and Pedagogic Library
15. Odesa, Cultural and Business Center of Trade Union for Doctors
16. Poltava, Poltava Social Service
17. Rivne, Regional Library for Youth
18. Sumy, Regional Scientific Library
19. Uzhhorod, City Library

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## **ONGOING IATP INITIATIVES IN UKRAINE**

**Sense Online** (<http://sense.iatp.net>) is an IREX project designed to equip visually impaired Ukrainians with technology skills to help them secure a brighter future. The project is carried out in collaboration with Ukrainian Association of Blind People (UTOS). Since November 2006, over 100 visually impaired adults completed computer and Internet training in IATP centers in Cherkasy, Donetsk, Kharkiv, Lutsk and Zhytomyr, and nearly 100 young people with visual impairments from rural areas of the Ivano-Frankivsk and Poltava regions were reached by IATP's mobile trainers. After mastering basic computer and Internet skills the trainees take part in the online forums with government officials, educators, and counterparts from other regions of Ukraine and abroad to discuss their situation and better integrate into civil society. The company ABBYY Software House Ukraine (<http://www.abbyy.ua>) provided a 50% discount for copies of ABBYY FineReader, which uses synthesized voice to allow visually impaired people to use a computer and unleash their acute touch-sensory skills to increase their productivity and professional capacity in the modern world.

**Tech Age Girls** (<http://tag-ua.iatp.net/>) is an IREX project designed to equip Ukrainian girls from disadvantaged families and rural areas with technology skills to help them realize their potential. Since the beginning of October 2006, 58 schoolgirls from six regions of Ukraine have attended IATP Step-by-Step training series, progressing from no computer skills to advanced web design capabilities. During the second round of TAG in the Fall of 2007, 50 girls from four regions of Ukraine acquired necessary computer and Internet skills, learned Web design and how to create interactive presentations at Step-by-Step trainings conducted by IATP. During the training they developed community projects, and the authors of three winning projects were invited to participate in TAG Winter School of Leadership, sponsored by IATP. Nine schoolgirls and two of their teachers attended the Winter School in Kyiv, Ukraine, from in February 2008.

Through March and May the TAG graduates improved and implemented their community projects as well as used IT to find opportunities for work and studying, personal and professional development. The TAG project, sponsored by IATP, is working to inspire girls to serve their communities, and create new opportunities for themselves and for their classmates.

**Government Online** is an IATP project designed to help citizens and local governments use ICT to make governance more effective, transparent, and user-friendly. The utilization of ICT in the work of the state is one of the key elements of a modern information society, where citizens and their government can communicate easily. Government Online facilitates website development and trainings for local government officials and citizens to ensure that e-government best practices are actively applied in efforts to improve governance. During 2007, 56 training courses on using computers, Internet, and Web design were conducted for local governments' officials from Dnipropetrovsk and Zaporizhyya.

Later, IATP negotiated with the City Administration to pilot an electronic project in Zaporizhyya by purchasing laptops for local officials. Through January-May 2008, the 52 city administration deputies developed the required skills to surf the Net, create emails, receive and send messages, download files from a site, make files and archives. Moreover, IATP will develop interactive presentation courses to help government officials make reports using statistics, diagrams, charts, slides. The effort was covered by the local media, and noted favorably the efforts of the city government to connect with citizens. The newspapers emphasized that Zaporizhyya City Administration was one of the most progressive in Ukraine, and was following in the footsteps of innovative European and American city governments, with IATP is facilitating the process.